Andrew Vo

avo@usf.edu | (813) 766-3390
www.linkedin.com/in/andrewvvo
Wesley Chapel, FL 33545

Experience

USF Operational Technician   Sept. 2021 - Present
- Responsible for installing, repairing, and updating Lenel access control boards, Schlage card-swipe equipment, and GE alarm devices for 1,600 acres campus
- Perform troubleshooting of camera surveillance systems
- Install, configure, and maintain DVR and low voltage power supplies
- Gained in-depth knowledge of fundamental database management skills through training the system (OnGuard)
- Hands-on experience with triaging information technology tickets and resolving issues in a timely manner
- Participate in Agile Sprint planning - Collaborate with others to plan bi-weekly sprints, update JIRA tasks, perform JIRA tasks
- Management of access rights for employees, staff, and students on campus

Cashier Customer Service   Jan. 2019 – Sep. 2021
- Provided customer assistance/service for customers
- Utilized a POS system

Technical Skills

Languages: HTML | CSS | JavaScript | C | SQL (MySQL)
Developer Tools: Visual Studio Code
Offensive/Defensive Tools: NMAP | WireShark | Nessus
Other: JIRA Ticketing System | Database Management | Technical Support | Troubleshooting hardware | Kali Linux

Projects / Activities

Home Lab
- Assembled a small lab environment to practice and improve my security skills through hands-on activities will open-sourced tools to monitor, research, defensive/offensive practices.
- Utilized Kali Linux, VMware, WireShark, NMAP, Nessus, etc.

Cybersecurity Demo Website (https://drewk2k.github.io/WebSysProj1/index.html)
- Utilized HTML and CSS to create a website that describes some facts on the topic of cybersecurity.

Whitehatters Cyber Security Club
- Experience learning about tools such as Burpe Suite, Nmap, WireShark, Metasploit, etc. in a defenseive CTF environment
- Learn through workshops on virtualization, MITRE Attack framework, IDS/IPS, firewalls, and linux fundamentals
- Attend and listen to guest speakers on various cyber topics

USF Strike Magazine Club
- Stylist for the on-campus club that focuses on current trends, lifestyles, and a wide variety of fashion topics.

CompTIA Security+ (In-Progress)

Education

Bachelor of Science in Cybersecurity, University of South Florida, Tampa, FL   Expected December. 2023