

ANDREW KLOTZ

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EDUCATION

University of South Florida, Tampa, FL

June 2019 – Present

Bachelor of Science in Cybersecurity to be awarded May 2023

GPA 3.6

Park Vista Community High School, Lake Worth, FL

High School Diploma awarded May 2019

EXPERIENCE

Prime Source Building Products, Irving, TX

June 2021 – Present Working

on-site in Texas as an intern and remotely while attending school full time

Junior Security Engineer

May 2022 - Present

Responsible for multiple projects and tasks including Vulnerability Management, Vulnerability Analysis/Assessment, Risk Analysis/Assessment, Threat Mapping, Control Deficiency Reporting, and Policy Compliance. Monitored departmental telemetry and configured AWS security groups for the implementation of a zero-trust architecture. Managed email security relating to policy routes, block lists, and investigation into end-user related issues.

Help Desk Analyst

May 2021 – April 2022

Supported geographically dispersed users by providing technological assistance. Researched remediations for potential threats such as LDAP Relay and SMB Relay attacks that were implemented. Created SAP workarounds for errors with supporting documents for users. Reimaged laptops for 34 remote distribution center kiosks. Continuing to provide remote user support while continuing my education. Recipient of the Constellation Award for exceptional performance

Publix Customer Service Associate, FL

May 2017- May 2018/May 2020-Dec 2020

Performed all duties necessary to ensure complete customer satisfaction. Worked to ensure that products were scanned accurately and efficiently. Helped maintain a safe and healthy environment for customers and associates by adhering to all COVID guidelines.

After Care Counselor-Sunset Palms Elementary, Lake Worth, FL

Aug 2018 – June 2019

Responsible for the care of elementary aged children after school.

CERTIFICATIONS/ACTIVITIES

Certified in Microsoft Office /Adobe Creative Cloud

Member of White Hatter Cybersecurity Club

USF Ultimate Frisbee Team – Club Level